

SERVICE: RSM MAINFRAME SKILLS

Assured Mainframe Skills from RSM

The greatest breadth and depth of IBM Z infrastructure skills on the market



No other provider can match RSM Partners for IBM Z infrastructure skills, experience and expertise. We draw on the combined knowledge and resources of more than 60 highly skilled consultants, delivering advice, professional services and support for any client issue or requirement.

How you benefit

Our skills base is available to help you monitor, improve, secure and operate your IBM Z infrastructure: from flexible resourcing and project delivery through software, storage and hardware migrations, to specialist independent consultancy, leading-edge zCloud capabilities, all backed by 24/7 incident support, whether online, by phone, or onsite

Mainframe Skills: why RSM?

RSM is recognized worldwide as specialists in IBM Z skills: from consulting, security, project delivery and managed services to extensive systems programming capabilities, ad hoc skills and resources for additional onsite or remote coverage, 24/7 incident support, mainframe capacity cost reduction programmes, migrations and more. Working with organizations large and small, no other partner offers the same depth of knowledge and experience: clients know they can rely on RSM for quality, flexibility and value.

Flexible access to Z skills when you need them: by example

Example 1

Major projects at a **global bank** placed in-house resources under huge pressure. Seen as the only provider able to provide the necessary high-calibre people fast, RSM delivered a 10-strong team of senior specialists for essential BAU activity.

Example 2

With a tight deadline to replace an incumbent vendors' software products with functional equivalents, RSM's well proven migration service enabled a **large European bank** to save more than 10 million euros.

Example 3

Our mainframe security skills enabled a **leading utility provider** to identify failings in its mainframe security posture, prioritising key risks for immediate remediation.

Example 4

RSM optimisation specialists analysed mainframe processing at a leading insurer, with resulting changes to overnight batch workload and the online working day, reducing their MIPS requirements by over 30%.

Example 5

A **major telco** wishing to address their OS software being significantly back level, requested RSM to deliver a phased 3 version upgrade, testing all software to supported levels over an 18-month period, all technical work being performed remotely.

Unique specialists: world-class Z infrastructure skills

RSM expertise is recognized across the full spectrum of IBM mainframe infrastructure: operating systems, sub systems, storage, hardware, software, IBM and ISV tools. Helping you close the skills gap and control costs, our sole focus on IBM Z infrastructure makes us unique: we do not provide Application and Development services.

Mainframe Expertise 'As A Service'

With unrivalled experience gained, working with leading organizations in finance, retail, utilities, government and services, RSM experts are available to help your business today.

- **Ad Hoc Skills & Resources: Onsite & Remote** - solve the skills shortfall by deploying RSM people onsite or as a virtual service: we give you access to the largest pool of Z infrastructure expertise available.
- **Independent Consulting** - leverage our objectivity, expertise and experience for any aspect of IBM Z.
- **Systems Programming** - offering trusted technical skills for short or long-term engagements, spanning operating systems, subsystems, networking and hardware: z/OS, RACF, CICS, DB2, IMS, MQ, VM, Linux, etc.
- **Architects** - z/OS infrastructure, RACF, CICS, MQ, IMS, DB2.
- **24x7 Incident Support & Helpdesk** - whatever issues affect your infrastructure and regardless of vendor products, you have fast access to trusted specialists and pragmatic 24/7 support via multiple channels.
- **Project Delivery** - using PRINCE 2 and ITIL approaches, we give you the capacity and capability to address skills shortages and achieve successful project outcomes.
- **Managed Services** - tailored, fully managed solutions for your IBM Z systems, whatever your requirement: we have helped our clients to reduce their technology costs by millions.
- **Security** - helping protect your systems and operations against cyber attacks, internal threats and data loss.
- **Capacity Cost Reduction** - improving performance and reducing costs via infrastructure tuning and planning.
- **Migrations & Upgrades** - helping you de-risk and speed any transition.
- **Process** - including Problem Management, Change Management, Performance.
- **Linux on IBM Z** - helping enable fast, reliable and secure Linux platforms on Z.
- **zCloud** - benefit from a secure and resilient mainframe environment, managed in the cloud.
- **Storage Management** - including DFSMSsms, DFSMSshm, DFSMSrmm as well as data migration, when installing new DASD subsystems.
- **Operations & Batch Analysts** - Mainframe Batch Processing, JCL Procedures, Job Schedulers.
- **Disaster Recovery** - consulting, strategy, planning/procedures, reviews, testing, complete systems recovery.
- **UNIX Systems Services (USS)** - proven expertise for this integral part of z/OS.
- **Parallel Sysplex** - including planning and implementation skills.



To learn more about our mainframe skills
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